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2<sup>nd</sup> March 2020

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 200218.

You requested the following information, please also see our response below:

**I'm currently gathering some information for a client's package who has acute epilepsy and was hoping you would be able to provide us with the average response time for an ambulance to reach the below towns after receiving a 999 call;**

**Dungeness**

**Lympne**

**Deal**

YEAR	Category	Dungeness	Lympne	Deal
2018	Cat1	00:07:27	00:05:46	00:10:00
2018	Cat2	00:24:44	00:21:16	00:22:12
2018	Cat3	01:08:59	01:13:40	01:25:53
2018	Cat4	N/A	06:02:45	02:02:56
2019	Cat1	N/A	00:07:44	00:10:45
2019	Cat2	00:29:16	00:21:55	00:25:28
2019	Cat3	00:37:11	01:38:32	01:37:11
2019	Cat4	N/A	N/A	02:25:53

\*Responses- defined as incidents where at least one resource has arrived on scene

\*Values provided are based on ARP response times.

\*Values provided were based on postcodes associated with these areas.

\*Values provided are for the Date range of 1<sup>st</sup> Jan 2018 to the 31<sup>st</sup> Dec 2019

\*N/A values means there was no response for that particular year

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust